

Whatcom Transportation Authority



Photo provided courtesy of the City of Bellingham. 2011 Essence of Bellingham Photo Competition Best of Show - 1st Place "Bellingham Station" by Bristol Hayward-Hughes

Annual Budget 2012

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WTA 2012 Budget

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MEMORANDUM

TO: Members of the Executive Committee of the Board of Directors

FROM: Richard G. Walsh, General Manager

Patricia Dunn, Director of Finance

DATE: September 8, 2011

SUBJECT: 2012 Operating and Capital Budget

WTA staff presents the 2012 Operating and Capital Budget. This budget reflects current service levels and related agreements.

The current ambiguous fiscal climate is expected to continue through 2012 and possibly beyond. WTA anticipates modest increases in sales tax revenue. Operating expenses are expected to increase at a slightly higher level of increase. The 2012 operating budget maintains the 2011 (second half year) service and staffing levels.

The capital budget includes coaches and other revenue vehicles funded primarily by grants. Additional projects include capital expenditures that will reduce long term expenses and projects necessary to maintain plant and equipment.

WTA is a vital asset to Whatcom County residents. We recognize and will meet the challenge of fulfilling this community's public transportation needs while working within the constraints of our fiscal limitations.







At WTA, our mission is to enhance our community by:

- Delivering safe, reliable, efficient and friendly service.
- Offering environmentally sound transportation choices.
- Providing leadership in creating innovative transportation solutions.
- Partnering with our community to improve transportation systems.









VISION FOR THE WTA - DESTINATION 2020

Our vision for WTA in 2020 is...

...to be a vital and permanent element of Whatcom County's transportation infrastructure.

This means WTA will:

- Provide public transportation services that best meet the community's mobility needs.
- Contribute to the economic vitality of the County.
- Make capital investments that enhance efficiency and prevent future problems.
- Provide a viable alternative to single occupancy vehicles.

...to maintain our commitment to service excellence.

This means WTA will:

- Respond to our customers' needs.
- Strive to achieve the highest level of customer service, efficiency and reliability.
- Attract, hire and retain employees who reflect our community and agency values.
- Maintain strong fiscal controls.

...to be a leader in an integrated regional transportation system that supports vibrant, livable communities.

This means WTA will work with others to:

- Build and maintain effective partnerships.
- Integrate transportation, land-use and growth management goals.
- Increase access to jobs, education and other community resources.

...to apply the relevant innovations in public transportation services to local and regional needs.

This means WTA will:

- Apply proven technology solutions to improve customer experience.
- Demonstrate environmental leadership.
- Coordinate with other providers and organizations to maximize use of limited resources.

WTA Road Map: Moving from Deficit to Sustainability

Background

WTA's most recent Strategic Planning process concluded in 2004. Since then, nearly all major service and business related recommendations have been implemented. While a new Strategic Direction would be extremely valuable, fiscal constraints, and uncertainty regarding future financial resources, make this an inopportune time for a comprehensive Strategic Planning effort. To guide our work in the meantime, WTA will focus on moving from deficit to sustainability.

What do we mean by "Moving from Deficit to Sustainability"? Specifically, we will:

- > Preserve—for as long as possible—our capacity to maintain overall service levels and service quality
- > Continue to seek opportunities for greater efficiency, with a focus on reducing costs wherever possible, without negatively impacting service

Key Focus Areas

We have identified five key focus areas to guide our work in the coming years. With our ultimate goal being to move the agency from deficit to sustainability, we are committed to:

Increasing Revenue

- Pursue grant opportunities
- Explore entering into agreements for service with public and private entities
- Explore fare increase

Developing our Employees and Building our Teams

- o Invest in training to improve employee skills, knowledge, efficiency and customer service
- Enhance productivity through increased "cross-pollination" among workgroups
- Negotiate 2013 2015 Collective Bargaining Agreement

Connecting with the Community

- o Develop and implement new communications/outreach plan in order to:
 - Enhance communications with community stakeholders
 - Expand communications through technology (website, social media, etc.)

Getting the Most from Internal Business Systems

- Maximize the value of existing IT products and programs
- Raise the level of staff familiarity/facility with technology
- o Reduce energy usage
- o Enhance Business Process Improvement

Planning for the Future

- Update the comprehensive fleet, facility, and equipment replacement/composition plan
- o Evaluate and anticipate unmet service needs
- o Prepare our plan and practice our response to emergencies and/or natural disasters
- Renew WWU contract (2013 2016)
- o Investigate feasibility of alternative vehicles, fuels and/or service options

Whatcom Transportation Authority Proposed Budget Initiatives 2012 Budget

Getting the most from Internal Business Systems

IT Infrastructure (Capital & Expense)

Developing our employees and building our teams

- In-house Fleet Technician Trainer program
- Trapeze Training (route/schedule development, paratransit)
- Facility Worker Training
- Operator Trainers

Connecting with the Community

- Community Outreach
- Summer Routes Worker

Planning for the Future

- Energy Conservation Measures (Capital & Operating)
- Reduce Van Pool Fleet
- Parking Lot Sweeper
- Upgrade radio system

Safety Initiatives:

- Bellingham Station Cameras
- Retrofit exhaust extractions systems
- Fire sprinkler system in bus wash bays
- Fall Protection System (shop)
- Operator Defense Training



Whatcom Transportation Authority 2012 Budget Assumptions

2012 Budget:

- Sales Tax Revenue in 2012 is projected to be 2% above 2011 collections (based on July 2011 Latest Estimate). A 3% annual increase is forecast for 2013 and after.
- Rider fares remain at 2011 levels.
- Represented employees receive a 2% pay increase (0% in 2010 and 1% in 2011).
- Non-represented employees receive a 2.5% increase (0% in 2010 and 0% in 2011).
- Medical Insurance costs are forecast to increase 14% in 2012 and 12% in future years.
- Fuel costs are expected to fluctuate within 2% of 2011 levels.
- Interest is earned at .75%.

2013 - 2017:

- Projected employer contributions for PERS, the State of Washington employee pension, will increase substantially biennially.
- Fuel prices are expected to increase less than 3% in 2013 and after.
- Sales tax revenues are projected to increase 2% in 2013 and 3% thereafter
- **Blended Inflation Rates** are calculated as a weighted average of various cost categories considering projected healthcare costs, CPI, and fuel projections:

Year	Rate
2013	3.9%
2014	3.6%
2015	4.6%
2016	4.0%
2017	4.3%

Whatcom Transportation Authority Economic Indicators

- The global and national outlook has weakened.
- Washington's general economic outlook has dimmed.
- Sales tax revenues for the state are up 2.9% over last year.¹
- Fuel prices are down from recent peak, have stabilized and are forecast to be stable through 2012.²
- Whatcom County Indicators:
 - Flat employment, no growth
 - Housing flat
 - Construction flat
 - Strong Canadian dollar
 - Tourism spending up³
- WTA:
 - Sales Tax Revenue up 5.8% YTD over prior year
 - Ridership is stable
 - Grant Revenue is stable in 2011, but may be impacted by political forces in the future
 - Healthcare costs continue to increase at a higher rate than inflation

August 11, 2011 ERFC Economic & Revenue Update

² US Energy Information Administration, *Annual Energy Outlook 2011* with Projections to 2035

³ BBJ June 24,2011 Travel Spending on the Rise in Whatcom County

Whatcom Transportation Authority Revenues and Expenditures 2012 Budget

	2012 Budget	2011 Amended Budget	2010 Actuals
Revenue			
Fixed Route Revenue	2,509,617	2,696,210	2,308,795
Paratransit Revenue	14,928	14,095	14,247
Contract Revenue	1,061,440	551,100	0
Vanpool Revenue	214,483	214,520	225,128
Total Operating Revenue	3,800,468	3,475,925	2,548,171
Sales Tax Income	18,429,139	17,759,070	17,911,874
Operating Grants	564,000	442,000	0
Investment Income	177,165	144,156	275,394
Other Revenue	92,904	84,382	-63,756
Total Revenue	23,063,676	21,905,534	20,671,683
Expenses:			
Salaries & Wages	11,757,474	11,279,031	11,575,647
Employee Benefits	5,666,924	5,267,391	5,245,274
Outside Services	890,713	916,376	1,045,623
Repairs and Maintenance	137,170	126,871	124,795
Parts and Supplies	1,234,004	1,201,827	1,128,165
Fuel	1,808,500	1,902,232	1,353,449
Utilities	329,920	312,886	310,330
Insurance and Claims	381,000	384,766	419,626
General Expense	178,286	203,820	219,744
Training and Meetings	114,007	81,927	53,468
Total Operating Expense	22,497,998	21,677,129	21,476,120
Net Income from Operations	565,678	228,405	-804,438
Depreciation	4,029,986	3,523,829	3,502,168
Net Income	-3,464,307	-3,295,424	-4,306,606
Capital Expenditures	5,051,600	5,138,000	5,294,406
Grants & Contributions	3,451,760	3,620,800	4,677,384
Net Capital	1,599,840	1,517,200	617,022
Est Cashflow Impact	-1,034,162	-1,288,795	-1,421,459

Whatcom Transportation Authority Position Detail 2012 Budget

DIVISION/DEPARTMENT	2011A Budget	Changes	2012 Budget
OPERATIONS DIVISION			•
Transit Administration:			
Director of Operations	1.0		1.0
Operations / Field Supervisors	6.0		6.0
Safety & Security Officer	1.0		1.0
Dispatch Supervisor	0.0		0.0
Executive Assistant	1.0		1.0
Department Assistant	0.5		0.5
	9.5		9.5
Training Coordinator	1.0		1.0
Fixed Route Operations:			
Dispatchers	3.0		3.0
Lead FR Customer Svc Rep	1.0		1.0
Fixed Rte Customer Svc Reps	3.0		3.0
Fixed Route Operators	94.0		94.0
Terminal Expeditors	3.0		3.0
	104.0		104.0
Paratransit Operations:	20.00		200
Paratransit Manager	1.0		1.0
Eligibility Specialist	1.0		1.0
Paratransit Dispatchers	6.0		6.0
Paratransit Dispatch Coordinator	1.0		1.0
Paratransit Customer Svc Reps	2.0		2.0
Paratransit Scheduler	1.0		1.0
Paratransit Operators	40.0		40.0
Turations operators	52.0		52.0
TOTAL OPERATIONS	166.5		166.5
FLEET & FACILITIES DIVISION			
Vehicle Maintenance:			
Director of Fleet and Facilities	0.5		0.5
Manager of Fleet Maintenance	1.0		1.0
Maintenance Program Administrator	1.0		1.0
Fleet Maintenance Technicians	10.0		10.0
Lead Fleet Maintenance Techs	3.0		3.0
	15.5		15.5
Warehouse:			
Senior Storekeeper	1.0		1.0
Storekeeper	1.0		1.0
	2.0		2.0
Vehicle Servicing:			
Service Section Supervisor	1.0		1.0
Lead Hostler	1.0		1.0
Hostlers	4.0		4.0
	6.0		6.0
Route Maintenance Workers	2.5	0.2	2.7
Facilities Maintenance:			
Director of Fleet and Facilities	0.5		0.5
Facilities Maintenance Worker	0.5		0.5
Facilities Technicians	2.0		2.0
	3.0		3.0
TOTAL FLEET & FACILITIES	29.0	0.2	29.2
	23.0	0.2	23.2

DIVISION/DEPARTMENT	2011A Budget	Changes	2012 Budget
FINANCE DIVISION			
Finance:			
Director of Finance	1.0		1.0
Purchasing & Contracts Administrator	1.0		1.0
	2.0		2.0
Accounting:			
Manager of Grants and Acctg	1.0		1.0
Payroll Specialist	1.0		1.0
Accounting Technicians (I & II)	2.0		2.0
	4.0		4.0
Information Technology:			
Manager of IT	1.0		1.0
Help Desk Technician	1.0		1.0
System Administrator	1.0		1.0
Systems Analyst	1.0		1.0
	4.0		4.0
TOTAL FINANCE DIVISION	10.0		10.0
SERVICE DEVELOPMENT DIVISION			
Service Development:			
Director of Service Development	1.0		1.0
Public Information Coordinator	0.3		0.3
Service Planner	1.0		1.0
Department Assistant	1.0		1.0
Surveyors	0.4		0.4
•	3.7		3.7
Vanpool Coordinator	0.3		0.3
TOTAL SERVICE DEVELOPMENT	4.0		4.0
HUMAN RESOURCES			
Director of Human Resources	1.0		1.0
Human Resources Specialist	1.0		1.0
Department Assistant	1.0		1.0
TOTAL HUMAN RESOURCES	3.0		3.0
EXECUTIVE ADMINISTRATION			
General Manager	1.0		1.0
Executive Assistant	1.0		1.0
TOTAL EXECUTIVE ADMINISTRATION	2.0		2.0
Manager of Community Relations & Marketing	1.0		1.0
TOTAL	215.5	0.2	215.7

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Whatcom Transportation Authority

Division Budgets

WTA Operations 2012 Budget

	2012 Budget	2011 Amended Budget	Actuals 2010
Salaries & Wages	8,730,399	8,336,171	8,476,404
Employee Benefits	4,360,604	4,030,369	3,992,051
Outside Services	275,085	192,621	182,728
Repairs & Maintenance	850	1,105	651
Parts and Supplies	159,775	122,338	81,899
Utilities	24,845	24,261	24,576
Insurance and Claims	233,000	301,134	332,668
General Expense	19,926	23,330	17,248
Training & Meetings	24,050	17,926	15,783
Total Dept Op Exp	13,828,534	13,049,254	13,124,008
Depreciation	2,307,111	1,794,416	1,664,044
Total Expense	16,135,645	14,843,671	14,788,051

Fixed Route and Paratransit Operations are responsible for providing safe, reliable and friendly transportation services to our passengers. Fixed Route service includes:

- Dispatchers and Expeditors who ensure adherence to published route schedules.
- Operators who safely operate coaches, interacting with many customers.
- CSRs who assist customers by answering the Ride Line, covering the reception desk at MOAB and the Bellingham Station booth, selling passes and giving route information.

Paratransit service includes:

- Dispatchers who schedule and adjust trips with the Operators throughout each day.
- CSRs who book rides, provide trip planning and answer many questions.
- Paratransit management who ensure compliance with the Americans with Disabilities Act (ADA), manage auxiliary taxi service contract, administrate eligibility for specialized services and oversee the mobile data system in coaches.
- Operators who safely operate coaches, assisting special needs customers.

Both Training and Safety/Security are under the umbrella of Operations:

- Training ensures compliance with federal and state training requirements for all personnel, including CPR, First Aid and (for Operators) Ride Checks.
- The Safety and Security Officer provides oversight for all safety and security issues at WTA, including MSDS compliance, accident records and investigation, and collaboration with law enforcement for provision of security services at WTA facilities.

WTA Fleet and Facilities 2012 Budget

	2012 Budget	2011 Amended Budget	Actuals 2010
Salaries & Wages	1,632,573	1,589,270	1,534,218
Employee Benefits	762,409	708,254	697,228
Outside Services	283,280	277,598	309,369
Repairs & Maintenance	129,320	106,113	106,962
Parts and Supplies	775,610	785,585	698,600
Fuel	1,808,000	1,901,677	1,353,361
Utilities	258,720	244,485	227,694
Insurance and Claims	25,000	0	0
General Expense	40,440	60,788	93,373
Training & Meetings	26,500	11,580	12,321
Total Dept Op Exp	5,741,851	5,685,351	5,033,128
Depreciation	1,107,309	1,119,602	1,113,825
Total Expense	6,849,160	6,804,953	6,146,953

The Fleet and Facilities Division has oversight of the Vehicle Service, Vehicle, Route, Facilities Maintenance and Warehouse departments.

The Vehicle Maintenance and Service Department are responsible for the maintenance and safety of all WTA vehicles. Other areas of responsibilities include the effective management of vehicle specification, purchase, acceptance, modification, disposal and vehicle appearance, fueling, detailing and washing.

Route Maintenance is responsible for the safety and appearance of fixed route bus stops and amenities. Other areas of responsibility include the installation, repair and maintenance of bus stops and shelters, as well as route signage and information strips.

Facilities Maintenance oversees the day to day maintenance and repair of four transit stations and the maintenance and operations base.

The Warehouse Department is responsible for ordering, stocking and maintaining the inventory of parts needed to maintain and repair Agency vehicles and facilities.

WTA Finance 2012 Budget

	2012 Budget	2011 Amended Budget	Actuals 2010
Salaries & Wages	663,757	631,861	817,952
Employee Benefits	266,031	262,602	307,831
Outside Services	128,501	260,011	393,884
Repairs & Maintenance	7,000	19,653	17,182
Parts and Supplies	156,000	107,183	158,650
Utilities	43,600	41,472	55,362
Insurance and Claims	60,000	59,700	60,667
General Expense	30,220	22,448	20,405
Training & Meetings	31,420	27,568	14,015
Total Dept Op Exp	1,386,529	1,432,496	1,845,949
Depreciation	275,477	309,875	441,758
Total Expense	1,662,006	1,742,371	2,287,707

The Finance Division includes the Accounting, Procurement and Information Technology functions.

The Finance Department is responsible for preparation of the budget, internal control oversight and related policies and procedures, and ensuring the Agency remains in compliance with local, state, and federal government and regulatory requirements. Procurement responsibilities include the oversight of agency purchasing, contract management, DBE program, and surplus and disposal program.

The Accounting Department manages financial and National Transit Database (NTD) reporting and audits, grant administration, payroll, accounts payable/receivable, fixed asset accounting. Agency archives, bus pass and tokens inventory control/reporting are also Accounting responsibilities.

The IT Department provides leadership and support to the other departments to assist in utilizing technology to solve business needs. IT does this by assisting the General Manager and Directors in ongoing information technology strategic planning, coordinating WTA participation in ITS regional planning, and working closely with the other departments to manage a portfolio of technology systems and services. This portfolio includes data communications, enterprise computing, enterprise applications, user computing, facilities technology, fleet technology, department application support, public information services, and IT service delivery.

WTA Service Development 2012 Budget

	2012 Budget	2011 Amended Budget	Actuals 2010
Salaries & Wages	262,151	258,856	288,293
Employee Benefits	101,716	99,134	94,238
Outside Services	57,347	66,497	27,631
Parts and Supplies	105,145	140,063	156,154
Fuel	500	555	88
Utilities	1,255	1,255	1,140
Insurance and Claims	63,000	23,932	26,290
General Expense	1,200	19,667	14,276
Training & Meetings	5,187	4,688	2,809
Total Dept Op Exp	597,500	614,646	610,920
Depreciation	234,259	190,873	177,229
Total Expense	831,760	805,519	788,149

The Service Development Department manages service planning and performance evaluation for the Fixed Route, Specialized and Vanpool programs. Other areas of responsibility include:

- Production and Distribution of printed customer information and graphic design
- Liaison to the City and County planning departments, Western Washington
 University, WSDOT and other organizations with an emphasis on
 transportation related planning
- Management of the Commute Trip Reduction program
- Planning and holding forums and public meetings to receive public and customer input
- Management planning and administration related to fares and bus passes

WTA Human Resources 2012 Budget

	2012 Budget	2011 Amended Budget	Actuals 2010
Salaries & Wages	205,768	203,701	190,038
Employee Benefits	90,687	85,801	76,548
Outside Services	98,000	79,950	73,849
Parts and Supplies	28,600	33,592	29,693
Utilities	0	0	119
General Expense	2,600	3,115	1,306
Training & Meetings	19,000	11,190	829
Total Dept Op Exp	444,654	417,348	372,383
Depreciation	104,023	104,614	102,023
Total Expense	548,677	521,962	474,406

The Human Resources Department manages and administers employment-related programs including:

- Compliance with applicable labor laws and regulations
- A competitive and equitable compensation system
- Employee health benefit programs
- Fit for Work program (including drug and alcohol testing)
- FMLA leave administration
- Employee Relations
- Staff training and development
- Workers' Compensation
- Equal Opportunity Employment
- Employee performance review monitoring and tracking

In addition, Human Resources staff:

- Serve as an active participant in organizational development and strategic planning
- Lead efforts related to contract negotiations and administration
- Promote employee morale and recognition of all WTA employees

	WTA			
Commun	ity Relations	and Market	ing	
2012 Budget				
	2012 Budget	2011 Amended Budget	Actuals 2010	
Salaries & Wages	77,666	76,731	76,014	
Employee Benefits	20,945	19,725	18,701	
Outside Services	15,000	12,000	16,228	
Parts and Supplies	6,000	10,067	2,403	
Utilities	720	692	721	
General Expense	49,600	42,873	44,004	
Training & Meetings	3,500	2,277	3,307	
Total Dept Op Exp	173,431	164,365	161,377	
Depreciation	984	870	0	
Total Expense	174,415	165,235	161,377	

The Community Relations and Marketing Manager plans and implements programs to increase ridership and enhance community awareness of WTA services. Other responsibilities include:

- Solicitation of grant funding
- WTA advertising and promotion
- Promotion of the Smart Trips program
- Management of expanded transit advertising sales
- Community engagement
- Collaboration with community partners
- Coordination of Citizen Advisory Committee
- Proactive media relations



	WTA						
Exe	cutive Admir	nistration					
2012 Budget							
	2012 Budget	2011 Amended Budget	Actuals 2010				
Salaries & Wages	185,160	182,442	192,726				
Employee Benefits	64,533	61,507	58,677				
Outside Services	33,500	27,700	41,933				
Parts and Supplies	2,875	3,000	766				
Utilities	780	721	718				
General Expense	34,300	31,600	29,131				
Training & Meetings	4,350	6,700	4,403				
Total Dept Op Exp	325,498	313,670	328,355				
Depreciation	823	3,579	3,290				
Total Expense	326,321	317,248	331,645				

Executive Administration is responsible for the oversight, coordination and strategic management of the WTA to meet its mission to "Deliver Safe, Reliable, Efficient and Friendly Service to our Community." In addition, Executive Administration has daily oversight of all WTA departments and employees and provides support and assistance to the Board of Directors, various committees and the general public.



Whatcom Transportation Authority

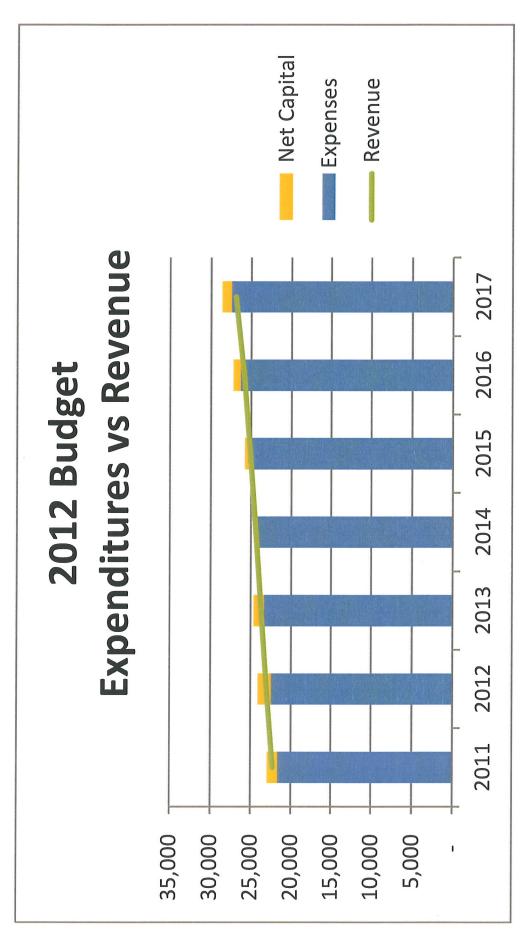
2012 Budget Supplemental Information

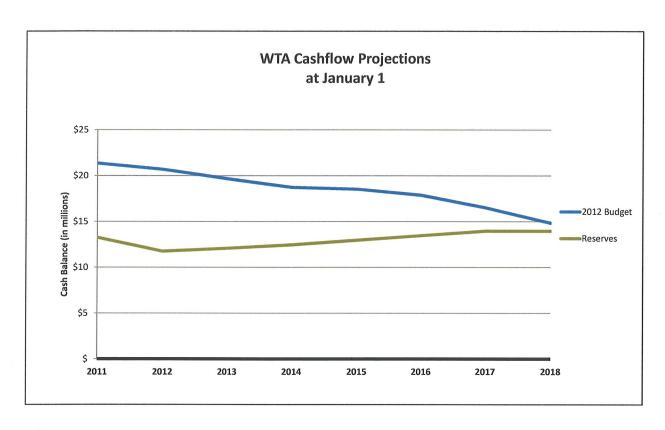
WTA Capital and Grants 2012 Budget

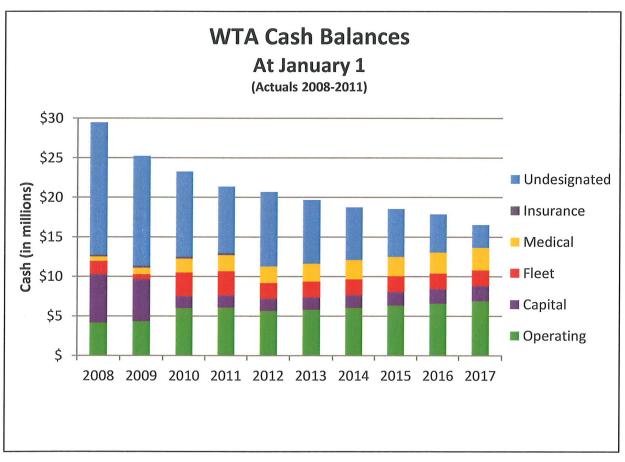
Project	Cost	Grants	WTA Pays	Operating Impact
Highline Modules (HR)	10,000	0	10,000	10,000 Reduce # of Apps
Computer Room Cooling	70,000	0	70,000	70,000 Heat bad for servers
Computer Room Fire Suppresssion	25,000	0	25,000	25,000 Water bad for servers
5 Hybrid Coaches	3,500,000	2,821,760	678,240	678,240 State of Good Repair Grant
9 Vanpool Units	266,000	159,600	106,400	106,400 Replacement
6 Minibuses	852,600	470,400	382,200	Replacement
Shop Service Trucks	115,000	0	115,000	Replacement
Energy Conservation	60,000	0	60,000	Lifecycle Cost Savings
Parking Lot Sweeper	15,000	0	15,000	
Cameras, Bellingham Station	50,000	0	50,000	50,000 Passenger & Employee Safety
Exhaust Extraction Systems	28,000	0	28,000	28,000 Employee Safety
Fire Sprinkler System, Bus Bays	15,000	0	15,000	Accident Prevention
Fall Protection Bay 14	15,000	0	15,000	Employee Safety
IT Infrastructure	30,000	0	30,000	Replacement
Total	\$5,051,600	\$3,451,760	\$1,599,840	

	Projected 2011 an	d Budget 2012	Year End Perfo	rmance Data	
					Bud/Bud
		Budget	Budget	Projected	11-12
		2012	2011A	2011	% Change
DESC	RIPTION				
FIXED	ROUTE				
	Ridership	4,785,391	4,626,580	4,579,322	3.43%
	Total Revenue Miles	1,752,512	1,798,189	1,727,675	-2.54%
	Total Revenue Hours	126,305	122,911	124,842	2.76%
	Passengers Per Hour	37.89	37.64	36.68	0.65%
	Passengers Per Mile	2.73	2.57	2.65	6.13%
	Miles Per Hour	13.88	14.63	13.84	-5.16%
PARA	TRANSIT				
	Ridership	182,703	178,707	178,707	2.24%
	Total Revenue Miles	801,657	788,229	788,229	1.70%
	Total Revenue Hours	57,957	56,805	56,805	2.03%
	Passengers Per Hour	3.15	3.15	3.15	0.20%
	Passengers Per Mile	0.23	0.23	0.23	0.52%
	Miles Per Hour	13.83	13.88	13.88	-0.32%
VANP	OOL				
	Ridership	113,581	109,213	109,213	4.00%
	Total Revenue Miles	750,046	721,199	721,199	4.00%
	Total Revenue Hours	14,503	13,946	13,946	3.99%
	Passengers Per Hour	7.83	7.83	7.83	0.01%
	Passengers Per Mile	0.15	0.15	0.15	0.00%









Whatcom Transportation Authority 4111 Bakerview Spur Bellingham, WA 98226-8056

www.ridewta.com